



Accident Assistance

Had a car accident that wasn't your fault?

Don't worry. We'll help you get 100% of the compensation you deserve.

Being involved in a car accident is bad enough. When it's not your fault, it's even worse. Suddenly you've got car repairs to pay for. You can't get to work because you have no car, not to mention any personal injury you may have suffered. All because of someone else's carelessness.

That's why you should allow us to deal with your claim !

We'll help with every aspect of your accident claim, from arranging repair work, to getting you back on the road with a suitable replacement vehicle. Plus, if you've suffered a personal injury, our specialist road traffic accident solicitors will help ensure you receive the right level of compensation.

Our experienced accident investigators along with our solicitors will help you to recover the cost of your claim from the guilty party's insurers with the minimum of inconvenience in order that your claim is successfully resolved.

How it works

With our services, you can relax. We'll manage your full road to recovery from start to finish, making sure you're back on the road with the least amount of hassle and the at fault insurer pays the bill.

- Instant evaluation of your car accident claim
- Vehicle accident recovery services
- Independent vehicle inspection
- Like for like vehicle replacement
- Approved body repair network
- Injury compensation claim service
- Loss of earnings
- No claims bonus protected
- More importantly no excess to pay

Your road to recovery:

Gather the accident details

First and foremost, it is important that you have as many details about the accident as possible. This information should include name and contact details of the other people involved, their vehicle registration, make and model and their insurance company details and policy number. The name and address of any witnesses is vital, and if you can take a photo of the damage – even better! The more information you can pass on to us, the easier and quicker we can handle your car accident claim.

Give us a call on 0330 999 9001

Talk to one of our claims advisors as soon after the accident as possible, and we'll quickly tell you if you can make a claim and how we can help. Once we've taken on your claim, we'll manage everything you need to get up and running again and ensure any inconvenience to you is kept to an absolute minimum.

Arranging recovery for your vehicle

If it hasn't been recovered already, one of the first things we'll do is arrange to retrieve your vehicle from the scene of the accident. If it has been recovered, we'll quickly set about claiming back any incurred costs.

Arranging repairs for your vehicle

You'll want to be back on the road as soon as possible, so leave your vehicle repairs to Servicing Stop. After arranging for a qualified and independent engineer to assess the damage, we'll book your vehicle in for repair at a trusted garage near you. If your car is undrivable, we'll arrange for it to be delivered there. The cost of the repairs will be claimed from the other party's insurer, and not from you.

Dealing with your claim

If your vehicle is deemed uneconomical to repair and is a write off/total loss following inspection by the engineer, we will negotiate payment of a cheque for the pre accident value from the other party's insurance company.



Arranging a replacement vehicle

Next, we'll provide you with a like-for-like replacement vehicle for the time you are without your own. We'll arrange delivery of a suitable vehicle at a time and place that suits you.



Consider further compensation

Your vehicle is in for repair, and we've provided a replacement one to keep you mobile. Now we can look at any other compensation claims on your behalf. You or a passenger may have suffered personal injury as a result of the accident, or you may have lost out on earnings from work. One of our panel solicitors will manage your claim for you and make sure you receive 100% of the compensation you deserve.

Keep you updated

As repairs are ongoing, we'll monitor their progress and update you along the way. The same goes for any other compensation claims. We'll keep you informed right up until you receive your money.

Settling your claim

Now that your vehicle is repaired and back with you, we will confirm all the accident compensation claims that you wish to make. When we have all the details we need, we will claim from the other party's insurers and recover any costs to you as a result of the accident. Our service is only complete when we have received all the compensation you are entitled to and returned 100% of it to you.

Here whenever you need us

We can manage your accident compensation claim right from the start, taking you through all of the above steps to ensure a full recovery. But don't forget, we can help at any stage after your accident, not just from the beginning. So give us a call, tell us what you need and we'll do all we can to help you where you need it most.

Accident Helpline
0330 999 9001